



  
**Align Minds**<sup>™</sup>  
*Engineering Knowledge*

# About AlignMinds



AlignMinds is an entrepreneurial knowledge engineering company focused on consulting, outsourcing and product development. AlignMinds is headquartered at Cochin, the beautiful port city at the south-west coast of India. We also have offices in Saudi Arabia and USA.

A dynamic, value based organization with a highly committed and qualified team of professionals, we aim to provide solutions that will create distinctive value addition to each and every customer need we are made to address. At AlignMinds you will find that our entire company is dedicated to continual improvement on Quality ,innovation and responsiveness.

As an AlignMinds customer, you will constantly benefit from this dedication, from design to deployment.

## Vision

To become a dynamic, value based knowledge organization of global reputation.

## Mission

Provide world class information technology enabled solutions and services and enrich the quality of life of all our stakeholders aligning intelligent minds, Indigenous knowledge and innovative technology.

# Our People



Our hand picked, highly trained team works collaboratively with you to meet your specifications for different business issues. AlignMinds' culture of Innovation is at your service. Together, we will help you solve your most difficult business challenges.

Our team consists of professionals from software design/programming, offshore project management, graphic design, sales and marketing, finance, mobile computing and telecommunications. They are experienced, skilled and passionate about what they do.

We think each member of our team has a critical role to play for our customer satisfaction, and we take collective responsibility for every service or solution that we deliver.

We believe business, after all, is a bunch of human relationships.

# Our customer focus



AlignMinds do not sell products. We provide solutions. And we strive not just to make our customers happy, but our customer's customers too. Customer satisfaction is a chain reaction, and as a link in the chain, we deeply understand this principle.

**In every customer interaction, we are committed to**

- **Gather as much information as possible about the business context**
- **Discuss in detail your objectives and specifications**
- **Establish a single point of communication**
- **Display accountability in each phase**
- **Be transparent and keep you always informed**

In essence, we want you to perceive us an extension of your own in-house team, which we believe what true partnerships mean.

# Our facilities



At AlignMinds, we are equipped with advanced technologies, processes, and equipment - complying with international standards. While cutting-edge technologies form the network backbone of our infrastructure, stringent security and backup systems ensure high levels of safety & security. Our business continuity management framework encompasses the Business Continuity Plan (BCP) along with the Disaster Recovery Plan (DRP) for the operations of the organization.

## **Our facility has:**

- Internet redundancy (3 parallel high speed T1 connections)
- Communication redundancy (6 Landlines and 60 line PRI to our IVR Server)
- VoIP Connectivity
- Scalable Network Architecture and Systems
- Scalable Cabling Design
- Network Security (Firewall Protection)
- Latest Workstations (Intel P4 Machines & higher)
- High-End Servers (Intel Xeon Servers)
- Licensed Software
- Real Time Virus Protection (Symantec Norton 2003/04/05/06 Pro)
- Regular Data Backup
- Disaster Management
- Regular Preventive Maintenance on Operating systems and Software
- 24/7/365 Power Availability (300KVA Diesel Power Generator and UPS)

# Offerings



AlignMinds can mobilize the right people, skills and technologies to help clients improve their performance and cut costs on a range of outsourcing services. Our outsourcing and delivery model is firmly based on the following five simple principles:

- Gain thorough understanding of the client's business context**
- Display willingness to work on strict budgets**
- Promptly respond and communicate frequently**
- Relentlessly focus on Quality.**
- Deliver within deadlines.**

We perfectly understand that every outsourcing decision has underlying concerns over Time, Quality and Cost.

To address these concerns, we have large experience working with a multitude of outsourcing projects in different domains. You will see that we display a high level of flexibility regarding methodologies and technologies to be used. In every outsourced project, you can expect our professionals to work for you with advanced technical knowledge, remarkable work ethics and cross-cultural awareness.

**We undertake :**

- Interactive and Connected Desktop Applications**
- Applications for handheld and mobile devices**
- Interactive Online E-Learning Solutions**

# Capabilities

**Microsoft**

**IIS** Internet Information Services

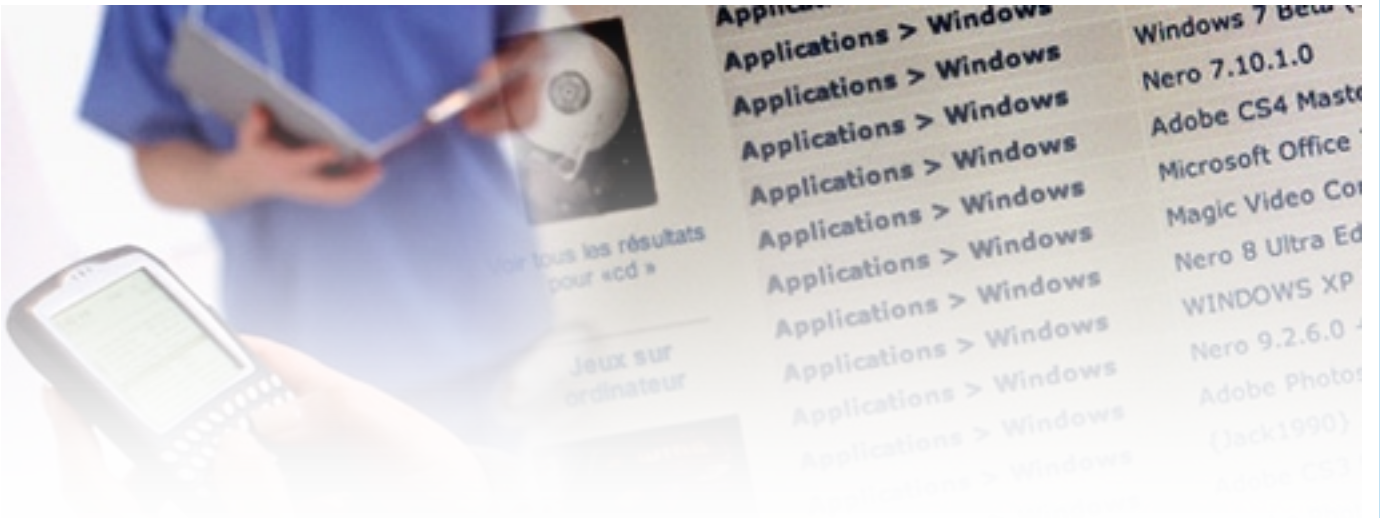
Microsoft  
**SQL Server**

Microsoft  
**.net**

Microsoft  
**ASP.net**



# Web & Mobile Applications



## Web Design and Development

Traditional and Web 2.0 Sites

Web Applications

Web Services and SaaS (Software as a Service)

## Mobile Solutions

Our Expertise in the Mobile Application Development includes:

SMS applications - appointment scheduling, auto reminders

Mobile Payment System- Mobile catalogs and m-Commerce

Location Based Services

Personal GPS Safety Solutions

Business Tools – Inventory Tracking

Mobile based Survey Systems

Mobile multimedia content development and delivery

Utility applications with Bluetooth/WAP/GPRS connectivity

Time and Materials Tracking

# IVR Solutions



## Educational IVR

### Features:

- Admission information
- Admission Results via SMS / IVR
- Programs information
- Student Registration
- Examination Results via SMS / IVR
- Students' progress
- Emergency announcements / Notices / Updates via SMS
- Fee reminder via SMS / auto call
- Institute's fund raising
- Conferencing solutions
- Call recording solutions
- Other information retrieval

## Health Care IVR

### Features:

- Hospital's services information • Patient admission information
- Patient's health progress information via SMS / IVR
- Doctors' timings information
- Doctors' appointment
- Medical test results
- Medical billing
- Logging complaint
- Emergency announcements / Notices / Updates via SMS / IVR
- Hospital's fund raising / revenue generation
- Other information retrieval

# Contact Us



## India

AlignMinds Technologies Pvt. Ltd.  
Market Road  
Thripunithura  
Cochin, India - 682 301

Tele: [+91 484 4099 933](tel:+914844099933)  
Fax: [+91 484 4099 935](tel:+914844099935)  
E-mail: [info@alignminds.com](mailto:info@alignminds.com)  
Web: [www.alignminds.com](http://www.alignminds.com)

## USA

AlignMinds Technologies .  
2920 Shadowbriar Dr  
#527 Renaissance Village  
Houston, TX 77082

Tele: [281-741-8305](tel:2817418305)