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IvyPlex

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01. The Client

Melanin food court and bar is an amalgamation of tradition, fun and quality food. Located at the heart of Nairobi's nightlife district, Melanin offers a wide range of eateries and drinks in a nature-inspired surrounding with a touch of professionalism and fabulous entertainment.

02. The Requirement

Melanin food court and bar identified the need to implement a complete restaurant solution to help their business with streamlining the facilitation of order placing, order processing, order display, billing and interdepartmental coordination.

03. The Solution

AlignMinds developed a complete restaurant solution that comprises of a consumer app, waiters' app,

Kitchen Display System, and POS that is well compatible with any fiscal printer, Bluetooth and Wi-Fi

printer, cash drawer and display components.

04. Features

Lightweight

The solution uses the latest mobile technology, making it lightweight and easy to use.

Cloud storage

The solution uses cloud technology for storage needs and avoids the need for a traditional server.

Display customization

The style and colour of orders displayed by KDS can be easily customized.

Order management

Orders are automatically assigned to waiters based on the table number.

No fraud orders

Order is sent to the kitchen only after confirmed by the respective waiter.

Secure login

Only authorized users can access and use the system.

04. Features

Consumer app

The consumer app makes it simple for customers to place orders. The need to stand in a queue to order food and drinks is now completely outdated at Melanin.

Android POS

The Android POS placed at the front desk helps with all the functions of a restaurant starting from order taking and payment to billing and settlement.

Order display

Orders confirmed are directly sent to the respective KDS (If there are dedicated space and teams for different categories of cuisines).

Order status notification

When an order is ready in the kitchen, a notification is sent to the waiters' app with the respective order number.

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04. Features

Shift data

All the transactions are saved based on shifts. Beginning and ending balance will be displayed every time a shift is completed.

Customer relationship management

Using Android POS, staffs can assign loyalty points to customers and send them promotional offers directly from the POS interface.

Split bills

The Android POS that is part of the solution enables split bills. The split amounts can be paid using different modes of payment like cash or card.

Refund

Items in an order can be easily refunded or replaced with the help of a few taps by the finger.

04. Features

Bill settlement

When the payment is made using cash, the balance needed to be handed over to the customer is displayed automatically on the POS screen.
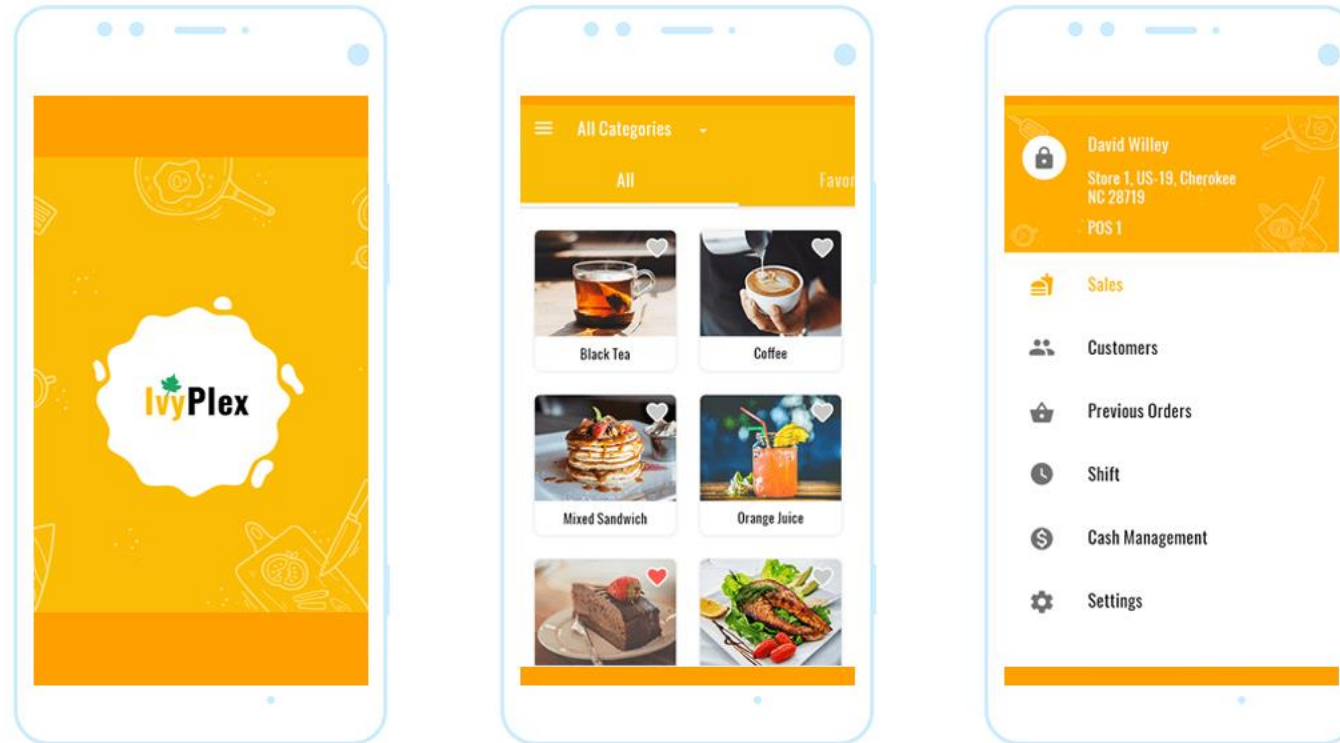
Real-time reports

The Android POS displays real-time data on sales, inventory and staff performance.

05. Sample Screens

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